

Crypto Workshop Price List – dated 1st January 2022

Support Level	Basic	Enterprise	Enterprise Combined
Language	Java or C#	Java or C#	Java and C#
Email Support	2 customer contacts	Any from 1 domain	Any from 1 domain
Response Time	24 hour	12 hour, Prioritized	12 hour, Prioritized
Release Notifications	2 customer contacts	Any from 1 domain	Any from 1 domain
FIPS Early Access	2 customer contacts	12 customer contacts	20 customer contacts
Formal Release to Resolve Issue (General APIs)	Our discretion	Yes	Yes
Formal Release to Resolve Issue (FIPS APIs)	Our discretion	Will assist (subject to Lab and NIST fees and time)	Will assist (subject to Lab and NIST fees and time)
Support Hours	Up to 12	Up to 100	Up to 100
Annual Cost	4900 USD	35000 USD	51000 USD

Notes:

1. Support time is based on 30 minute increments.
2. Support time is per annum, unused hours expire and are donated back to the Bouncy Castle project on the anniversary of the contract.
3. Support requests from Enterprise-level customers receive priority over requests from Basic level customers.
4. Additional, and ad hoc, support hours are 120 USD per hour on top of a current contract.
5. Porting advice between versions of Bouncy Castle do not affect available support hours. “Easy to answer” email based questions do not affect available support hours. Clients will be advised when a task requires the use of support hours as well as how many hours are left when the task is completed.
6. Early access to the Android FIPS APIs can be included with any Java based contract for the cost of a Basic contract.

For further information contact: info@cryptoworkshop.com