

## Crypto Workshop Price List – dated 1<sup>st</sup> January 2021

Support Level	Basic	Enterprise	Enterprise Combined
<b>Language</b>	Java or C#	Java or C#	Java and C#
<b>Email Support</b>	2 customer contacts	Any from 1 domain	Any from 1 domain
<b>Response Time</b>	24 hour	12 hour, Prioritized	12 hour, Prioritized
<b>Release Notifications</b>	2 customer contacts	Any from 1 domain	Any from 1 domain
<b>FIPS Early Access</b>	2 customer contacts	10 customer contacts	16 customer contacts
<b>Formal Release to Resolve Issue (General APIs)</b>	Our discretion	Yes	Yes
<b>Formal Release to Resolve Issue (FIPS APIs)</b>	Our discretion	Will assist (subject to Lab and NIST fees and time)	Will assist (subject to Lab and NIST fees and time)
<b>Support Hours</b>	Up to 12	Up to 100	Up to 100
<b>Annual Cost</b>	4900 USD	31000 USD	46000 USD

### Notes:

1. Support time is based on 30 minute increments.
2. Support time is per annum, unused hours expire and are donated back to the Bouncy Castle project on the anniversary of the contract.
3. Support requests from Enterprise-level customers receive priority over requests from Basic level customers.
4. Additional, and ad hoc, support hours are 120 USD per hour on top of a current contract.
5. Porting advice between versions of Bouncy Castle do not affect available support hours. “Easy to answer” email based questions do not affect available support hours. Clients will be advised when a task requires the use of support hours as well as how many hours are left when the task is completed.
6. Early access to the Android FIPS APIs can be included with any Java based contract for the cost of a Basic contract.

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